

BUYER QUICK START

Enter a raffle in 3 steps

No account needed. Download the app, buy tickets, and you're in.

3 steps to enter a raffle

1

Tap the shared link

Tap the link shared by the organiser (WhatsApp, Instagram, etc.). It opens the raffle details — prize, ticket price, how many are left.

2

Fill in your details & choose tickets

Enter your name and email, choose how many tickets (up to 50), and tap **Buy**. Bundle deals adjust the price automatically.

3

Pay via PayFast

Secure payment via PayFast. You'll get a confirmation email with your unique ticket codes immediately.



Want to track your tickets?

- Create a free account — tap the **Account** tab → **Create account**.
- You'll get **push notifications** for draw results and new raffles.
- See your full ticket history in one place.
- Forgot password? Tap **Forgot password?** on sign-in to get a reset link.



App tabs



Raffles

Browse and enter raffles



Notifications

Draw results and alerts



Account

Your tickets, sign in, settings



When you win

- You get a **push notification + email** immediately after the draw.
- Your ticket card shows a gold **WON** badge.
- The operator contacts you to arrange your prize delivery.
- Once you receive it, tap the link in the "prize dispatched" email to **confirm receipt and leave a review** — no app needed.



Store credit

If an operator issues you store credit, it only works on **that same operator's raffles**. Look for the "Use credit" toggle when buying tickets. Credits don't expire.



Refunds

If a raffle is cancelled, you get a full PayFast refund within **3–5 business days**. No action needed on your end.

Need more detail?

The full guide covers every screen, notification type, and edge case.

[Read full guide →](#)

LekkerRaffle — Good luck! · support@devkwagga.co.za

