

OPERATOR QUICK START

Go from zero to first raffle

Link your PayFast account, create a raffle, and share the link.
Payments go straight to you.

 **Do this first:** Link your PayFast account before creating a raffle. Until you do, buyers can't purchase tickets. Tap **Settings → PayFast Setup**.

Step 1 — Link PayFast

1 Get your credentials

Log in at payfast.co.za → Integration → Merchant details → copy your **Merchant ID** and **Merchant Key**.

2 Enter them in the app

Tap **Settings**  → **PayFast Setup** → enter your credentials → tap **Save & link account**.

Step 2 — Create your first raffle

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|---|------------------------|---|
| 1 | Raffles tab | Tap the green + button (bottom right) |
| 2 | Fill in details | Title, prize, ticket price, max tickets |
| 3 | Prize photo | Optional but strongly recommended — tap Add prize photo |
| 4 | Visibility | Leave on Private to start — share to your own audience first |

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|---|-------------------|---|
| 5 | Create | Tap Create Raffle |
| 6 | Share link | Open the raffle → tap Share raffle link → send to WhatsApp |



During the raffle

- Open the raffle to see ticket holders and revenue in real time.
- Switch to **Public** once you have momentum — sends a push to all platform buyers.
- Edit title, prize, photo, or bundle deal anytime via the  pencil icon.



Drawing the winner

1

Open raffle → tap Draw Winner → confirm

Cannot be undone. Winner is picked server-side — the spin wheel is purely visual.

2

Save screenshot + upload video

Tap **Save & Share Screenshot** then **Upload Draw Video** (select your screen recording). Buyers can watch it in the app.

3

Winner is notified automatically

Push notification + email sent to the winner and all participants instantly.



After the draw

1

Deliver the prize

Contact the winner and get the prize to them.

2

Mark prize as sent

Tap  **Mark Prize as Sent** on the raffle screen. The winner is notified to confirm receipt.

3

Get your review

Winner leaves a star rating + comment — appears publicly on your raffle page and builds trust for future draws.



App tabs



Raffles

Dashboard, raffle detail, analytics (📊 icon top right)



Notifications

Ticket sale alerts, billing updates



Settings

PayFast setup, refunds, invoices, sign out



Billing

R1 per ticket sold, invoiced every 30 days. Pay via **Settings** → **Invoices**. Overdue invoices lock your account.

Need more detail?

The full guide covers analytics, refunds, bundle deals, cancellations, and billing in depth.

[Read full guide →](#)

LekkerRaffle — Payments go directly to you, always. · support@devkwagga.co.za